

# **Northeast Iowa Area Agency on Aging PSA #2**

## **Area Plan on Aging SFY 2016 – 2017 Annual Update**



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## Section 1: 2016-2017 Goals and Strategies

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**Goal 1: Empower older individuals, their families, and other consumers to make informed decisions about, and to be able to easily access, existing health and long-term care options.**

**Objective:** *To increase the number of Iowans obtaining information about home and community-based long-term supports and services.*

**Focus Area:** *LifeLong Links*

**Successes:**

- NEI3A hosts the statewide call center for the state of Iowa.
- Expansion of statewide call center resulted in an increase in calls to LifeLong Links.
- Increased awareness of LifeLong Links by educating target audiences who benefit from utilizing LifeLong Links.
- Continued to expand outreach and awareness across our 18 county service area (urban and rural) to hospitals, veterans, DHS, caregivers and their family members, physician offices, public health, employment agencies, home modifications, assistive technology, etc.
- Expanded partnership with Mental Health Disability Services Region (County Social Services)
- Developed partnership and collaboration with Healthcare entities, pharmacies, transportation services
- Received \$35,000 housing modification funding through Waterloo Housing Authority.
- Identified gaps in target population's access to services specifically in rural areas.
- Provided education on Medicare programs: Medicare Savings programs, Low Income Subsidy, assist with Medicare Part D comparisons.
- Promoted LifeLong Links at local community events, health fairs, conferences for target populations.
- Promoted LifeLong Links via commercials, placement ads, and articles, press releases in local newspapers, radio and TV.
- LifeLong Links staff completed Boston University Training Certification and AIRS Certifications.
- Coordinated in service trainings with partner agencies (Veterans, Transportation, Assistive Technology, Benefits Counseling), in efforts to continue to build relationships with partner and community agencies.

**Barriers:**

- Waiting list for services

**Strategies Planned for FY17:**

- Continue to expand outreach and education across NEI3A service area.
- Expanding partnerships with hospital care transitions for patient discharging from the hospital or skilled nursing facility.
- NEI3A requested additional funding from Iowa Northland Regional Council of Governments for home modifications. Grants received in 2014 and 2015 assisted 8 individuals with ramps, home modifications, stair lift, and barrier free showers and moved bathroom from the upstairs to downstairs in the home for easy accessibility for disabled client.

Individuals to Be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date from all funding sources and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

**Table 1: LifeLong Links Consumers Served**

<b>Category</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 2/1/16</b>	<b>Projected SFY 2017</b>
Total Number of LifeLong Links IR&A consumers	3805	4007	5674
IR&A Consumers Served Aged 60+	1845	2620	3710
IR&A Consumers who are Caregivers	248	42	59
IR&A Consumers Between 18 and 60 with a Disability	1712	1345	1905
Total Number of LifeLong Links Options Counseling Consumers	713	743	1052
Options Counseling Consumers Aged 60+	461	610	864
Options Counseling Consumers who are Caregivers	7	42	59
Options Counseling Consumers Between 18 & 60 with a Disability	245	91	129

Source: ESP Database, retrieved 2/25/2016

**Innovative Funding & Partnership Activities - 2017 Update**

NEI3A is actively engaged in a partnership agreement with County Social Services the MHD Region that covers several of our PSA counties. This partnership is being formalized through joint service deliver, co-location of staff, and joint funding of operations and management structures. This partnership not only solidifies additional funding for service but truly encompasses the intent of LifeLong Links being a collaborative cross disciplinary project.

Additionally, NEI3A and CSS are working towards a joint venture with Spectrum Industries in Decorah, IA to create a LifeLong Links Coordination Center the houses multi-agency/multi-disciplinary programs to provide a regional training and support network for individuals, families, and service agencies alike.

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support IR&A / Access Assistance and Options Counseling activities.

**Table 2: LifeLong Links Funding Sources**

<b>Funding Source</b>	<b>FY2015 Actual</b>	<b>FY2016 Projected</b>	<b>FY2017 Projected</b>
Federal	87294	298587	413711
State	217987	400426	238368
Local	198889	69682	69682
In-Kind			
<b>Total</b>	<b>504170</b>	<b>768685</b>	<b>721751</b>

Source: IFRS Report 16/17, Budget 16/17

**Goal 2: Enable older individuals to remain in their own homes with high quality of life for as long as possible through the provision of home and community-based services, including supports for family caregivers.**

**Objective:** *To increase the number of Iowans accessing home and community-based services they need to remain independent in their home.*

**Focus Area 1: Transportation**

Strategies to address Transportation Needs - 2017 Update

- Encouraging use of fixed transit in lieu of para transit where practical has allowed NEI3A to continue to operate the transportation program without implementing a waiting list. NEI3A continues to follow this strategy for Fiscal Year 2017 by strengthening partnerships with other fixed route lines in the Planning and Service Area, specifically in the City of Dubuque.
- Moreover, NEI3A lifelong Links staff began helping consumers apply for disability para transit – rather than elderly para transit – with MET Transit Line in Waterloo, IA. Doing this has allowed NEI3A to serve more consumers by finding alternate funding sources for them. While NEI3A funding may not be utilized for these consumers, NEI3A did ensure that their needs were met.
- The introduction of Managed Care adds more complexity to transit in the State as each MCO will utilize their own transportation broker. This will add confusion to the system. NEI3A is preparing by educating staff of who to notify for each MCO.
- Rural transit continues to be a challenge; NEI3A continues to work with contracted partners to enhance rural service.

Individuals to Be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date from all funding sources and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

**Table 3: Transportation Consumers**

Category	SFY2015 Actual	SFY 2016 As of: 2/1/16	SFY 2017 Projected
Number of Transportation Units (one-way trips) Provided	12,793 fixed 15,698 para	8,635 fixed 5,236 para	14,887 fixed 8,976 para
Number of Transportation Consumers Served	223 fixed 366 para	196 fixed 245 para	250 fixed 300 para

Source: IAPRS consumer/service unit report retrieved 2/24/2016

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

**Table 4: Transportation Funding Sources**

<b>Funding Source</b>	<b>FY2015 Actual</b>	<b>FY2016 Projected</b>	<b>FY2017 Projected</b>
Federal	127048	67763	69685
State	5	47459	62634
Local	52327	51250	51250
In-Kind	17268	13200	13200
<b>Total</b>	<b>196648</b>	<b>179672</b>	<b>198769</b>

Source: IFRS 16/17; Budget 16/17

## **Focus Area 2: Caregiver: Family & Grandparent-Older Relative**

### Strategies to Address Caregiver Needs - 2017 Update

#### **Successes:**

- Hired 3 Caregiver Specialists to serve caregiver within our coverage areas: Waterloo, Dubuque Decorah
- Caregiver Specialists trained to provide Powerful Tools for Caregiver Training.
- Provided caregivers funding for respite care and/or supplemental services, i.e. home delivered meals,
- Provide outreach and education to caregivers, family members, service providers on supports and service options for caregivers.
- Conducted a Caregiver Workshop in Waterloo and Decorah regions on caregiver stress and burnout.

#### **Barriers:**

- Caregivers being able to be relieved to attend workshops and/or training.

#### **Strategies for FY17:**

- Expand outreach and education across our 18 counties to local agencies who serve caregivers healthcare, veterans, hospice services, private entities (target caregivers who work)
- Collaborate and expand partnerships with The ARC, Lifespan Respite Coalition, Alzheimer's Associations, Support Groups and other agencies where caregivers involved and provide services to caregivers
- Partner with private corporations to provide care coordination to identify services and supports, educate on techniques of stress and burnout for the working caregiver.
- Partnering with other agencies to provide staff training on caregiver stress and burnout and compassion fatigue
- Develop and coordinate caregiver assistance programs within our 18 counties, which include a referral process, emotional support counseling from a Caregiver Specialist.
- Conducting caregiver workshops for educational purposes as support to caregivers and their families.
- Coordinating and planning a caregiver conference in November 2016 during National Caregiver Month.

Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

**Table 5: Caregiver Consumers**

<b>Category</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 As of: 2/1/16</b>	<b>SFY2017 Projected</b>
Total Number of Caregiver Consumers Served	190	152	220

Source: table Northeast\_SFY2015\_Final\_CG\_Reg\_Service.xls ; IAPRS PSA 2 client listing report (Program=Caregiver)retrieved 2/24/16

Additional Services – 2017 Update

The table below indicates the percentage of caregiver consumers who received more than one registered service.

**Table 6: Percentage of caregivers receiving more than one AAA service**

<b>Category</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 As of: 2/1/16</b>	<b>SFY2017 Projected</b>
Percent of caregivers served receiving more than one AAA service	24%		25%

Source: table Northeast\_SFY2015\_Final\_CG\_Reg\_Service.

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

**Table 7: Caregiver Funding Sources**

<b>Funding Source</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 Projected</b>	<b>SFY 2017 Projected</b>
Federal	185023	441948	281974
State	42729	27874	209256
Local	9850	10448	1448
In-Kind	6130	127491	6100
<b>Total</b>	<b>243732</b>	<b>607761</b>	<b>498778</b>

Source: IFRS 16/17; Budget 16/17

### **Goal 3: Empower older individuals to stay active and healthy through Older Americans Act services**

**Objective:** *To increase the number of Iowans accessing nutrition programs so that they may remain active and healthy as possible*

**Focus Area:** *Food Security Project*

#### Strategies – 2017 Update

##### **Successes-**

- NEI3A participated in the Food Insecurity Grant program and had good results from that but it was very short term. The agency would be interested in partnering with Hy-Vee stores again if funds become available.
- NEI3A also partnered with the Northeast Iowa Food Bank through the Food Insecurity Grant to add protein foods to the monthly Elderly Food Boxes and bi-monthly Elderly Food Bags per the request of the consumers.
- Fayette County has been added to the Elderly Food Box/Bag Program with the possibility of additional counties coming on if funds become available.
- The fact that NEI3A offers two meal choices has meant fewer complaints about the food and more compliments thus happier consumers.

##### **Barriers/Challenges-**

- Leading NEI3A staff to become engaged in expanding and promoting the NEI3A meal programs, remaining positive and educating consumers to changes within the agency that affect consumers.
- Decreased contributions area wide for both congregate and home delivered meals and no additional funding coming into the agency. Consumers don't always understand how the contribution system works and the need to have contributions for the program to continue. They see the full cost and gasp but then NEI3A staff needs to continually explain the contribution system to them so they will continue to enjoy the meals.
- More meal sites and home delivered meals are good but there aren't always volunteers to assist with the program and NEI3A needs the help of the meal contractor to deliver meals to certain areas. Also, Health Department compliance requirements are becoming stricter when setting up meal sites.
- Nutrition Counseling is not being used as much as it could be (see strategy regarding this)
- Funding no longer available for weekend meals and holiday meals except for those on a waiver program that funds these meals.
- Making sure all information regarding meals is in the NAPIS program.
- It may be a barrier once MCO's come into the State and may take a while to see what the effect will be on meal programs.

##### **Strategies/Activities-**

- Service Specialists in counties are doing more outreach to their communities. They will be encouraged to make at least one presentation a month to educate people on the meal programs and to recruit volunteers.



- Offering Farmers Market checks in additional communities especially where there is a Farmers Market or Farmstand and while giving out checks, inform about NEI3A meal programs and have information available to them.
- NEI3A is part of the Growing Bolder Initiative and held an initial meeting in Waterloo. Meetings are still happening around the state so no further action has happened yet,
- NEI3A is attempting to start home delivered meals and possibly open congregate meal sites in the smaller, rural communities with the help of churches, townsfolk, and businesses in those communities.
- Resurrect the “Quarter More Campaign” where the agency asked consumers to contribute a quarter more for each meal.
- Continue to provide a shelf stable meal for inclement weather once a year or when needed.
- Reeducate staff on the availability of nutrition counseling and utilize the services of the contracted registered dietitian.

### Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

**Table 8: Meal Program Consumers**

<b>Category</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 As of: 2/1/16</b>	<b>SFY 2017 Projected</b>
Total Number of Meal Program Consumers Served	2188 hdm 5537 cong	1674 hdm 3339 cong	2377 hdm 4741 cong

Source: IAPRS PSA 2 consumer service unit report retrieved 2/24/16

### Additional Services – 2017 Update

The table below details the percentage of meal program consumers receiving an additional registered service.

**Table 9: Percentage of meal program consumers receiving additional AAA services**

<b>Category</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 As of: 2/1/16</b>	<b>SFY 2017 Projected</b>
Percent of meal program consumers served receiving additional AAA services	48%		48%

Source: Northeast\_SF2015\_Final\_GA\_Reg\_Service.xlsx;

### Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

**Table 10: Meal Programs Funding Sources**

<b>Funding Source</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 Projected</b>	<b>SFY 2017 Projected</b>
Federal	1612264	1522301	1514654
State	835428	622460	739964

<b>Funding Source</b>	<b>SFY 2015 Actual</b>	<b>SFY 2016 Projected</b>	<b>SFY 2017 Projected</b>
Local	1206472	751956	767688
In-Kind	654117	605365	605365
<b>Total</b>	<b>4308281</b>	<b>3502082</b>	<b>3627671</b>

Source: IFRS 16/17; Budget 16/17

## Goal 4: Ensure the rights of older Iowans and prevent their abuse, neglect and exploitation

**Objective:** *To decrease abuse, neglect, and exploitation of older Iowans.*

**Focus Area:** *Elder Abuse Prevention and Awareness*

### Strategies – 2017 Update

#### **Successes:**

- Served 59 elder abuse clients.
- Presented Elder Mediation program at the N4A conference in 2015.
- Attended a Cultural Sensitivity training with State of Iowa's Long Term Ombudsman's for Residents Rights Month.
- Submitted a grant application for the Federal Victims of Crime Assistance to access funding for support and services to assist 18 and over victims of financial exploitation and domestic violence.
- Producing a commercial through KGAN for awareness of the Elder Abuse Prevention Awareness Program targeting counties within the service area of NEI3A.
- Allocated funding for elder abuse clients who needed additional supports outside of services.

#### **Barriers:**

- Lack of cooperation with local DHS for multi-disciplinary teams.

#### **Strategies for FY17:**

- World Elder Abuse Awareness Day event to be held on June 15, 2016.
- Pursue additional opportunities to provide education and awareness to the community and professionals.
- Continue outreach and education within rural areas of NEI3A's service area.

### Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

**Table 11: Elder Abuse Prevention and Awareness Consumers**

Category	SFY 2015 Actual	SFY 2016 As of: [date]	SFY 2017 Projected
Total Number of EAPA Active Consumers Served	144	58	100

Source: IAPRS consumer/service unit report retrieved 2/24/2016

### Additional Services – 2017 Update

The table below details the percentage of EAPA consumers receiving more than one registered service.

**Table 12: Percentage of EAPA consumers receiving additional AAA services**

Category	SFY 2015 Actual	SFY 2016 As of: [date]	SFY2017 Projected
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Percent of EAPA consumers receiving additional AAA services	66%	64%	64%
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Source: IAPRS consumer/service unit report retrieved 2/24/2016

### Expenditures – 2017 Update

The following table lists actual and projected expenditures from all funding sources to support this effort.

**Table 13: EAPA Funding Sources**

<b>Funding Source</b>	<b>FY2016 Projected</b>	<b>2017 Projected</b>
Federal		
State	87500	87500
Local		
In-Kind		
<b>Total</b>	<b>87500</b>	<b>87500</b>

Source: IFRS 16/17; Budget 16/17

## Section 2: Service Planning and Evaluation

### FY 2016 Projected Older Americans Act Consumers and Service Units

SERVICE		Service Units Provided	Consumers Served	60+ Rural	60+ Minority	60+ Minority Below Poverty	60+ Below Poverty	SLP Low Income	SLP Moderate Income
01A: Administration	General Aging								
	Caregiver								
1: Personal Care	General Aging	660	25	9	4	2	6		
2: Homemaker	General Aging	6,637	137	37	13	8	50		
3: Chore	General Aging	1,800	38	7	10	6	16		
4: Home Delivered Meals	General Aging	218,000	1,600	335	90	41	466		
5: Adult Daycare	General Aging	814	8	1			3		
6: Case Management	General Aging	5,300	1,925	517	115	73	885		
7: Congregate Meals	General Aging	200,000	4,750	1,634	98	31	808		
8: Nutrition Counseling	General Aging	30	5		2				
9: Assisted Transportation	General Aging	10,286	330	9	57	32	107		
10: Transportation	General Aging	8,595	170	60	3	2	59		
11: Legal Assistance	General Aging	478	478	212	56	11	140		
12: Nutrition Education	General Aging	10,000	2,180	497	24	14	577		
13: Information & Assistance	General Aging	8,553	6,500	4,839	287	111	1,247		
14: Outreach	General Aging	390	260	47			74		
B02: Health Promotion & Disease Prevention	General Aging	9,836	275	88	33	23	78		
B03: Respite	General Aging	240	7	2	1	1	2		
B05: Mental Health Outreach	General Aging	45	3	1			1		
B07: Evidence Based Health Activities	General Aging	145	145	46	18	12	41		
C01: Advocacy	General Aging								

SERVICE		Service Units Provided	Consumers Served	60+ Rural	60+ Minority	60+ Minority Below Poverty	60+ Below Poverty	SLP Low Income	SLP Moderate Income
C05: Legal Education	General Aging								
C07: EAPAP Consultation	General Aging	120	120	38	15	10	34		
C08: EAPAP Assessment & Intervention	General Aging								
C09: EAPAP Training & Education	General Aging								
C10: Self-Directed Care	General Aging								
C11: Money Management	General Aging								
D01: Training & Education	General Aging	1,236	900	288	109	76	256		
D02: Recreation Activities	General Aging								
D03: Reassurance/Visiting	General Aging								
E01: Counseling	General Aging	350	12	4	1	1	3		
E02: Placement Services	General Aging								
E03: Assessment & Intervention	General Aging								
E05: Options Counseling	General Aging	3,605	800	256	97	68	227		
F02: Material Aide	General Aging	1,600	325	104	39	28	92		
F03: Public Information	General Aging								
F05: Volunteer Support	General Aging								
CG1: CG Access Assistance	Caregiver	1,400	325	104	39	28	92		
CG2: CG Self-Directed Care	Caregiver	95	95	30	11	8	27		
CG3: CG Counseling	Caregiver	255	70	22	8	6	20		
CG4: CG Information Services	Caregiver	51	25	8	3	2	7		
CG5: CG Respite	Caregiver	3,300	57	18	7	5	16		
CG6: CG Supplemental Services	Caregiver	350	17	5	2	1	5		
CG7: CG Home Delivered Meals	Caregiver								
CG8: CG Options	Caregiver	275	130	42	16	11	37		

SERVICE		Service Units Provided	Consumers Served	60+ Rural	60+ Minority	60+ Minority Below Poverty	60+ Below Poverty	SLP Low Income	SLP Moderate Income
Counseling									
GO1: GO Access Assistance	Caregiver								
GO2: GO Self-Directed Care	Caregiver								
GO3: GO Counseling	Caregiver								
GO4: GO Information Services	Caregiver								
GO5: GO Respite	Caregiver								
GO6: GO Supplemental Services	Caregiver								
GO7: GO Home Delivered Meals	Caregiver								
GO8: GO Options Counseling	Caregiver								

## FY 2017 Projected Older Americans Act Consumers and Service Units

Iowa Department on Aging | Consumers | Rosters | Aggregate Services | FSRs | Reports | Help

ALYCEJR.SCHALLER@IOWAID

IAFRS Menu		Form 3A-1		FY 2017	
Validate		Northeast Iowa Area Agency on Aging		Budget Report, Version 1	
Print		This report HAS been finalized			
Close					

SERVICE		Service Units Provided	Consumers Served	60+ Rural	60+ Minority	60+ Minority Below Poverty	60+ Below Poverty	SLP Low Income	SLP Moderate Income
01A: Administration	General Aging								
	Caregiver								
1: Personal Care	General Aging	890	35	13	6	3	8		
2: Homemaker	General Aging	14,676	207	56	20	12	76		
3: Chore	General Aging	3,097	40	7	10	6	17		
4: Home Delivered Meals	General Aging	219,490	1,817	380	102	47	529		
5: Adult Daycare	General Aging	2,596	8	1	3				
6: Case Management	General Aging	8,256	1,488	400	89	56	684		
7: Congregate Meals	General Aging	141,720	3,574	1,229	74	23	608		
8: Nutrition Counseling	General Aging	10	2		2				
9: Assisted Transportation	General Aging	8,628	263	7	45	26	85		
10: Transportation	General Aging	15,481	224	79	4	3	78		
11: Legal Assistance	General Aging	400	400	172	47	9	117		
12: Nutrition Education	General Aging	9,888	1,941	443	21	12	514		
13: Information & Assistance	General Aging	7,061	2,292	1,706	101	39	440		
14: Outreach	General Aging	2,511	81	15			23		
B02: Health Promotion & Disease Prevention	General Aging	8,419	285	91	34	24	81		
B07: Evidence Based Health Activities	General Aging	298	168	53	21	14	48		
C07: EAPA Consultation	General Aging	366	183	58	23	15	52		
C08: EAPA Assessment & Intervention	General Aging	107	55	17	7	5	16		
C09: EAPA Training & Education	General Aging	150	1,189	575	149	99	337		
C10: Self-Directed Care	General Aging								
D01: Training & Education	General Aging	160	956	306	116	81	272		
E05: Options Counseling	General Aging	2,861	523	167	63	6	148		
F02: Material Aide	General Aging	2,187	261	84	31	22	74		
CG1: CG Access Assistance	Caregiver	8,779	62	20	7	5	18		
CG2: CG Self-Directed Care	Caregiver								
CG3: CG Counseling	Caregiver	627	26	8	3	2	7		
CG4: CG Information Services	Caregiver								
CG5: CG Respite	Caregiver	5,716	92	29	11	8	26		
CG6: CG Supplemental Services	Caregiver	561	80	24	9	5	24		
CG7: CG Home Delivered Meals	Caregiver								
CG8: CG Options Counseling	Caregiver	1,932	25	8	3	2	7		
GO1: GO Access Assistance	Caregiver								
GO2: GO Self-Directed Care	Caregiver								
GO3: GO Counseling	Caregiver								
GO4: GO Information Services	Caregiver								
GO5: GO Respite	Caregiver								
GO6: GO Supplemental Services	Caregiver								
GO7: GO Home Delivered Meals	Caregiver								
GO8: GO Options Counseling	Caregiver								



## Service Activity and Data Collection Performance

IDA reviews Consumers Served and Units Provided data to evaluate service reach (people served) and activity (most frequently used services, increase/decrease demand or cost, and/or priorities) for mandatory services. IDA also reviews the percentage of consumers who complete an Aging & Disability Network Consumer Intake Form once during the state fiscal year in which they receive a congregate meal and/or another registered service. IDA evaluates this information because it ensures that IDA and agencies have accurate information about the individuals they serve for planning, program evaluation, and required reporting purposes.

### **Results:** Service Data for SFY2014, SFY2015, and SFY2016

The table below contains the agency's consumer served and units provided for mandatory services in SFY2014 and SFY 2015 and projected for SFY2016.

Mandatory Service	data category	SFY 2014 Actual	SFY 2015 Projected	SFY 2015 Actual	2015 % Achieved	SFY 2016 Projected	2016 % Achieved As of 3/31/16
Case Management	Consumers	1,187	500	2,084	417%	1,925	78%
	Units	3,754	2,400	11,972	499%	5,300	124%
Congregate Meals	Consumers	5,922	4,660	5,582	119%	4,750	75%
	Units	191,197	195,202	190,217	97%	200,000	53%
Health Promotion/ Disease Prevention	Consumers	0	10,890	307	3%	275	104%
	Units	0	10,890	9,856	91%	9,836	64%
Home Delivered Meals	Consumers	2,192	1,850	2,189	118%	1,600	114%
	Units	234,967	243,240	235,909	97%	218,000	76%
Information & Assistance	Consumers	3,061	1,100	13,439	1222%	6,500	35%
	Units	5,494	6,334	13,439	212%	8,553	62%
Legal Assistance	Consumers	771	520	776	149%	478	121%
	Units	771	916	776	85%	478	121%
Nutrition Counseling	Consumers	1	2	5	250%	5	0%
	Units	4	12	27	225%	30	0%
Nutrition Education	Consumers	6,421	600	2,923	487%	2,180	89%
	Units	605	2,000	10,424	521%	10,000	74%
Options Counseling	Consumers		1,872	979	52%	800	67%
	Units		2,808	2,992	107%	3,605	62%

**Notes:** Consumer counts for Information and Assistance for FY14 and 15 are not an unduplicated consumer count. The projected for FY16 is for an unduplicated consumer count.

Consumer counts for Legal Assistance are not an unduplicated consumer count.

Options Counseling was not a mandatory service until January 2014.

*Results: Consumer Data Collection*

IDA expects that at least 90% of consumers who receive a congregate meal and/or another registered service will complete an Aging & Disability Network Consumer Intake Form once during the state fiscal year.

The table below contains the agency's intake form completion rate for SFY2014 and SFY2016 for the first quarter of SFY 2016.

Congregate Meal Consumers	SFY2014 Actual	SFY2015 Actual	SFY 2016 As of: [Date]
# Consumers	5,922	5,578	
# Forms Completed	5,578	5,530	
% of Consumers Registered	94%	99%	

*Discussion: Service Projections and Data Collection***Service Projections and Data Collection – SFY 2017 Update**

Changing demographics along with changing policy around service delivery in the state of Iowa continue to create challenges in the delivery, tracking, and reporting of services. Multiple system entry leads to confusion and lack of coordination of service information. With the introduction of the Harmony software platform we are hopeful to rectify this challenge.

Funding for a robust tracking and monitoring system continues to be non-existent and therefore a lower priority with limited funding. Dollars, instead are focused on service. As funds become available enhanced monitoring and data collection will occur.

### **Section 3: Intent / Assurances**

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Verification of Intent

Authorized Signatures

Compliance with Assurances and General Provisions

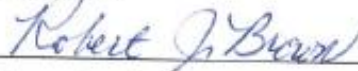
## Verification of Intent

**Northeast Iowa Area Agency on Aging (AAA)** accepts full authority and responsibility to develop and administer the FY2016-SFY 2017 Area Plan on Aging in accordance with all requirements of the Older Americans Act as amended 2006, state laws, rules, and procedures. By accepting this authority and responsibility, the area agency agrees to develop and administer the Area Plan for a comprehensive and coordinated system of service and to serve as the advocate and focal point for all Iowans 60+ years of age in the area agency's planning and service area.

The Area Plan on Aging reflects input from a cross section of service providers, consumers, and caregivers that are representative of all areas and culturally diverse populations in the planning and service area; its contents are true, accurate, and incorporate the comments and recommendations of the Area Agency's Advisory Council and has been reviewed and approved by the Area Agency's Governing Body. It is acknowledged that intentional misrepresentation or falsification may result in the termination of financial assistance.

The Governing Body has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Robert J. Brown



Signature, Chair - Governing Body

Date Signed 5/1/16

The Advisory Council has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Robert J. Brown



Signature, Chair – Advisory Council

Date Signed 5/1/16

The Executive Director has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Mike Isaacson



Signature, Chief Executive Officer

Date Signed 5/1/16

## Authorized Signatures

Name of Area Agency on Aging: Northeast Iowa Area Agency on Aging  
 Street Address: 2101 Kimball Ave. Ste 320  
 City, State, Zip Code: Waterloo, IA 50702

Type of Agency: []

Date of Area Agency on Aging Designation: 7/1/2014

### Authorized Signatures

Name of Area Agency on Aging: Northeast Iowa Area Agency on Aging  
 Street Address: 2101 Kimball Ave. Ste 320  
 City, State, Zip Code: Waterloo, IA 50702

Type of Agency: []

/Date of Area Agency on Aging Designation: 7/1/2014

### Authorized Signatures for Funding Applications and Contracts

Print Name: Mike Isaacson

Signature of Chief Executive Officer

5-1-16

Date Signed

Print Name: Robert J. Brown

Signature of Chair, Governing Body

4/20/16

Date Signed

### Authorized Signatures for Fiscal Reports

Print Name: Mike Isaacson

Signature of Chief Executive Officer

5/1/16

Date Signed

Print Name: Robert J. Brown

Signature of Chair, Governing Body

4/20/16

Date Signed

Print Name: Alyce Schaller

Signature of Director, Finance

4/25/16

Date Signed

### Authorized Signatures for Program Reports

Print Name: Mike Isaacson

Signature of Chief Executive Officer

5/1/16

Date Signed

Print Name: Greg Zars

Signature of Chief Operating Officer

4/20/16

Date Signed

## Compliance with Assurances and General Provisions

The Area Agency on Aging hereby assures compliance, on behalf of the area agency, service providers, and/or subcontractors, with any and all applicable federal and state laws, rules, and procedures. Applicable federal and state laws, regulations, rules and procedures include, but are not limited to, the following:

- Older Americans Act, as Amended, 2006
- Code of Federal Regulations
- Assurance of Compliance with the Federal Funding Accountability and Transparency Act (FFATA), which requires grantees and their sub-recipients to have a Dun and Bradstreet Numbering System (DUNS) number ([www.dnb.com](http://www.dnb.com)) and to maintain active and current profiles in the Central Contractor Registration (CCR) ([www.ccr.gov](http://www.ccr.gov)).
- Iowa Code Chapter 231, Department on Aging – Older Iowans
- Iowa Administrative Code 17, Department on Aging
- Code of Iowa, Chapter 8F, Government Accountability-Service Contracts, Contractor
- Certification and Reporting

Additionally, the Area Agency on Aging will cooperate fully with the Iowa Department on Aging to assure compliance with provisions required by legislative action taken by the Congress of the United States, and the Iowa General Assembly, and with Iowa Aging Program Instructions during fiscal years 2016-2017 of the Area Plan on Aging.

### Further Assurance is given that:

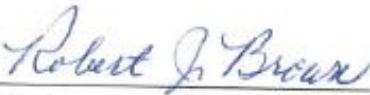
1. The Area Agency on Aging will provide access to and the right to examine all record books, papers or documents related to the Area Plan on Aging.

By signing below, the Chair of the Governing Body, and the Executive Director confirm that he or she read, reviewed, and fully understands the federal and state statutes, regulations, rules and procedures identified within the Compliance with Assurances and General Provisions and agrees to fully comply with all terms thereof.

The Compliance with Assurances and General Provisions is hereby submitted for the FY2016-2017 Area Plan on Aging and the FY2017 Update to the Iowa Department on Aging for approval.

Print Name: Robert J. Brown

Signature of Chair, Governing Body



4/20/16  
Date Signed

Print Name: Mike Isaacson

Signature of Chief Executive Officer



5-1-16  
Date Signed



**38 Sec. 306 OLDER AMERICANS ACT OF 1965 (As Amended 2006)****Sec. 306, AREA PLANS**

- 306(a) Each area agency on aging designated under section 305(a)(2)(A) shall, in order to be approved by the State agency, prepare and develop an area plan for a planning and service area for a two-, three-, or four-year period determined by the State agency, with such annual adjustments as may be necessary. Each such plan shall be based upon a uniform format for area plans within the State prepared in accordance with section 307(a)(1).
- 306(a)(2) Each area agency on aging shall provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services-
- 306(a)(2)(A) services associated with access to services (transportation, health services (including mental health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible), and case management services);
- 306(a)(2)(B) in-home services, including supportive services for families of older individuals who are victims of Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and
- 306(a)(2)(C) legal assistance; and assurances that the area agency on aging will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded.
- 306(a)(4)(A)(i) (I) provide assurances that the area agency on aging will—  
     (aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement; (bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and  
 (II) include proposed methods to achieve the objectives described in items (aa) and (bb) of subclause (I);
- 306(a)(4)(A)(ii) provide assurances that the area agency on aging will include in each agreement made with a provider of any service under this title, a requirement that such provider will—(I) specify how the provider intends to satisfy the service needs of low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;(II) to the maximum extent feasible, provide services to low-

income- minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and (III) meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and

- 306(a)(4)(A)(iii) With respect to the fiscal year preceding the fiscal year for which such plan is prepared, each area agency on aging shall--(I) identify the number of low-income minority older individuals and older individuals residing in rural areas in the planning and service area; (II) describe the methods used to satisfy the service needs of such minority older individuals; and (III) provide information on the extent to which the area agency on aging met the objectives described in clause (a)(4)(A)(i).
- 306(a)(4)(B)(i) Each area agency on aging shall provide assurances that the area agency on aging will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on-- (I) older individuals residing in rural areas; (II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);(III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas); (IV) older individuals with severe disabilities;(V) older individuals with limited English proficiency; (VI) older individuals with Alzheimer's disease and related disorders with neurological and A-3 organic brain dysfunction (and the caretakers of such individuals); and (VII) older individuals at risk for institutional placement; and
- 306(a)(4)(C) Each area agency on agency shall provide assurance that the area agency on aging will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.
- 306(a)(5) Each area agency on aging shall provide assurances that the area agency on aging will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities.
- 306(a)(6)(F) Each area agency will: in coordination with the State agency and with the State agency responsible for mental health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental health services (including mental health screenings) provided with funds expended by the area agency on aging with mental health services provided by community health centers and by other public agencies and nonprofit private organizations;



- 306(a)(9) Each area agency on aging shall provide assurances that the area agency on aging, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2000 in carrying out such a program under this title.
- 306(a)(11) Each area agency on aging shall provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including-
- 306(a)(11)(A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the area agency on aging will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;
- 306(a)(11)(B) an assurance that the area agency on aging will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and
- 306(a)(11)(C) an assurance that the area agency on aging will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans.
- 306(a)(13)(A) Each area agency on aging shall provide assurances that the area agency on aging will maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships.
- 306(a)(13)(B) Each area agency on aging shall provide assurances that the area agency on aging will disclose to the Assistant Secretary and the State agency—
- 306(a)(13)(B)(i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and
- 306(a)(13)(B)(ii) the nature of such contract or such relationship.
- 306(a)(13)(C) Each area agency on aging shall provide assurances that the area agency will demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such non-governmental contracts or such commercial relationships.
- 306(a)(13)(D) Each area agency on aging shall provide assurances that the area agency will demonstrate that the quantity or quality of the services to be provided under

this title by such agency will be enhanced as a result of such non-governmental contracts or commercial relationships.

- 306(a)(13)(E) Each area agency on aging shall provide assurances that the area agency will, on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals.
- 306(a)(14) Each area agency on aging shall provide assurances that funds received under this title will not be used to pay any part of a cost (including an administrative cost) incurred by the area agency on aging to carry out a contract or commercial relationship that is not carried out to implement this title.
- 306(a)(15) provide assurances that funds received under this title will be used-
- 306(a)(15)(A) to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and
- 306(a)(15)(B) in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212;

## **Section 4: Stakeholder / Public Input**

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Governing Body

Advisory Council

LLL Advisory Council

Public Hearing Documentation

## **Governing Body**

### **Governing Body for Northeast Iowa Area Agency on Aging**

**Updated On: 03/29/16**

#### **Chair**

Name: Bob Brown  
Address: 5311 Hyacinth Drive  
City & Zip Code: Cedar Falls, 50613  
County: Black Hawk  
Phone: 319-266-5602  
E-mail: bobnjudyb62@aol.com  
Term Expires: 2017

#### **Vice-Chair**

Name: Joyce Denczek  
Address: 4388 Camelot Drive, Apt. 1  
City & Zip Code: Dubuque, IA 52002  
County: Dubuque  
Phone: 563-556-5541  
E-mail: denczekjoyce@gmail.com  
Term Expires: 2017

#### **Secretary/Secretary Treasurer**

Name: Elaine Eschbaugh  
Address: 217 Latham Hall  
City & Zip Code: Cedar Falls 50614  
County: Black Hawk  
Phone: 319-830-5536  
E-mail: elaine.eschbaugh@uni.edu  
Term Expires: 2017

#### **Treasurer (if separate officer)**

Name: Vicki Rowland  
Address: PO Box 267  
City & Zip Code: West Union, 52175  
County: Fayette  
Phone: 319-521-1738  
E-mail: vrowland@co.fayette.ia.us  
Term Expires: 2017

#### **Other Members**

Name: Bob Clemen  
Address: 113 E. Butler, Apt. 204  
City & Zip Code: Manchester, IA 52057  
County: Delaware  
Phone: 563-927-6318  
E-mail: na  
Term Expires: 2017

Name: Shirley Helmricks  
Address: 1933 255th Street  
City & Zip Code: Manchester, IA 52057  
County: Delaware  
Phone: 563-927-2515  
E-mail: supervisors@co.delaware.ia.us  
Term Expires: 2017

Name: LuAnn Goeke  
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County: Jackson  
Phone: 563-652-3181  
E-mail: [jcbos@co.jackson.ia.us](mailto:jcbos@co.jackson.ia.us)  
Term Expires: 2017

Name: Dean Thompson  
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City & Zip Code: Decorah, IA 52101  
County: Winneshiek  
Phone: 563/419-6047  
E: [dean.thompson@co.winneshiek.ia.us](mailto:dean.thompson@co.winneshiek.ia.us)  
Term Expires: 2018

Name: Dan Byrnes  
Address: 1044 State Highway 76  
City & Zip Code: Waukon, IA 52172  
County: Allamakee  
Phone: 563-568-1075  
E-mail: danebyrnes@gmail.com  
Term Expires: 2019

Name: Mark Kubik  
Address: 121 5<sup>th</sup> Avenue W  
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County: Howard  
Phone: 563/547-5063  
E-mail: [kubikinc@mediacombb.net](mailto:kubikinc@mediacombb.net)  
Term Expires: 2018

## Other Members

Name: Kathy Babcock  
Address: PO Box 355  
City & Zip Code: New Hampton, IA 50659  
County: Chickasaw  
Phone: 641/394-4053  
E-mail: [kbabcock@iowatelecom.net](mailto:kbabcock@iowatelecom.net)  
Term Expires: 2017

Name: Gary Bowden  
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County: Clayton  
Phone: 563/873-2308  
E-mail: [drgbowden@gmail.com](mailto:drgbowden@gmail.com)  
Term Expires: 2018

Name: Clark Wilharm  
Address: The Larrabee Center  
City & Zip Code: Waverly, 50677  
County: Bremer  
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E-mail: [clark@larrabeecenter.org](mailto:clark@larrabeecenter.org)  
Term Expires: 2018

Name: Dan Anderson  
Address: 1640 370<sup>th</sup> Street  
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County: Tama  
Phone: 319-750-2430  
E-mail: [sudanfarms@hughes.net](mailto:sudanfarms@hughes.net)  
Term Expires: 2019

## Advisory Council

**Older Americans Act Section 306(a)(6)(D).** Each area agency on aging shall establish an advisory council consisting of older individuals (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in programs assisted under this Act, family caregivers of such individuals, representatives of the business community, local elected officials, providers of veterans' health care (if appropriate), and the general public, to advise continuously the area agency on aging on all matters relating to the development of the area plan, the administration of the plan and operations conducted under the plan.

### **Older Americans Act Code of Regulations, Subpart C, Sec. 1321.57(b) Composition of Council.**

The council shall include individuals and representatives of community organizations who will help to enhance the leadership role of the area agency in developing community-based systems of services. The advisory council shall be made up of:

1. More than 50 percent older persons, including minority individuals who are participants or who are eligible to participate in programs under this part;
2. Representatives of older persons;
3. Representatives of health care provider organizations, including providers of veterans' health care (if appropriate);
4. Representatives of supportive services provider organizations;
5. Persons with leadership experience in the private and voluntary sectors;
6. Local elected officials; and
7. The general public.

If the agency's Advisory Council does not currently meet all 7 composition criteria listed above, provide the following information:

1) Composition criteria yet to be satisfied by the Council (# 1, 2, 3, 4, 5, 6, 7)

[Enter composition criteria yet to be satisfied by the Council.]

**Advisory Council for** Northeast Iowa Area Agency on Aging  
**Updated on: 3.29.16**

**Chair**

Name: Robert J. Brown  
Criteria: 157  
Address: 4315 Sterling Lane  
City & Zip Code: Cedar Falls 50613  
County: Black Hawk  
Phone: 319-266-5062  
E-mail: bobnjudyb62@aol.com  
Term Expires: 2022

**Secretary/Secretary Treasurer**

Name:  
Address:  
City & Zip Code:  
County:  
Phone:  
E-mail:  
Term Expires:

**Other Members**

Name: Jerry Gade  
Criteria: 17  
Address: 506 E Maple Ave  
City & Zip Code: Conrad 50621  
County: Grundy  
Phone: 641-366-2941  
E-mail: bjgade@EARTHLINK.NET  
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Name: Linda Von Holton  
Criteria: 13  
Address: 2608 S 2<sup>nd</sup> Str, Ste E  
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County: Marshall  
Phone: 641-752-0279  
E-mail: mcvc@cirsvp.org  
Term Expires: 2022

**Vice-Chair**

Name: Les Askelson  
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County: Winneshiek  
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Term Expires: 2022

**Treasurer (if separate officer)**

Name:  
Address:  
City & Zip Code:  
County:  
Phone:  
E-mail:  
Term Expires:

Name: Sheila Bohr  
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Name: Father Walter Brunkan  
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Name: Valerie Nehl – Senator Grassley  
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Name: Lamoyne Gaard  
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 Term Expires: 2022



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 E-mail: bbartlett@ecia.org  
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 E-mail: wandac@netins.net  
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Name: Gerry Rea  
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 E-mail: dandgrea@yousq.net  
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 Term Expires: 2022

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 Term Expires: 2022

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 Term Expires: 2022

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 Term Expires: 2022

Name: Jan Dybevik  
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 County: Howard  
 Phone: 563-547-4184  
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 Term Expires: 2022

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 County: Jackson  
 Phone: 563-689-5561  
 E-mail: drossmann31@gmail.com  
 Term Expires: 2022

Name: Sarah Lopez  
 Criteria: 23  
 Address: 21786 200<sup>th</sup> Str  
 City & Zip Code: Hawkeye 52147  
 County: Fayette  
 Phone: 563-427-3776  
 E-mail: none  
 Term Expires: 2022

Name: Linda Ridihalgh  
Criteria: 157  
Address: 1408 E. Knoll Ct  
City & Zip Code: Oelwein 50662  
County: Fayette  
Phone: 319-283-3006  
E-mail: none  
Term Expires: 2022

Name: Fran Zichal  
Criteria: 157  
Address: 1 Tara Lane  
City & Zip Code: Elkader 52043  
County: Clayton  
Phone: 563-245-2342  
E-mail: none  
Term Expires: 2022

## LifeLong Links Advisory Council

### LifeLong Links Advisory Council for Northeast Iowa Area Agency on Aging

#### Updated On:

Name: Lynn Peters - Wartburg  
Address: 100 Wartburg Blvd  
City & Zip Code: Waverly 50677  
County: Bremer  
Phone: 800-772-2085  
E-mail: lynn.peters@wartburg  
Term Expires: ongoing

Name: Mary Jo Pint  
Address: Box 388  
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County: Black Hawk  
Phone: none  
E-mail: nursepint@yahoo.com  
Term Expires: ongoing

Name: Mike Howell  
Address: 3420 University Ave  
City & Zip Code: Waterloo 50701  
County: Black Hawk  
Phone: 319-234-0319  
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Term Expires: ongoing

Name: Marcia Bauer  
Address: 3420 University Ave  
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County: Black Hawk  
Phone: 319-266-3352  
E-mail: marcia.bauer@blind.state.ia.us  
Term Expires: ongoing

Name: Mary Wankowicz  
Address: Box 93  
City & Zip Code: Dysart 52224  
County: Tama  
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E-mail: Murphy59@fctc.coop  
Term Expires: ongoing

Name: Bob Lincoln  
Address: 1407 Independence Ave  
City & Zip Code: Waterloo 50703

County: Allamakee/Black Hawk/Butler/Clayton/Chickasaw/Fayette/Grundy/Howard/Tama/Winneshie  
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Term Expires: ongoing

Name: Todd Rickert  
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E-mail: toddr@gccourthouse.org  
Term Expires: ongoing

Name: Tom Eachus  
Address: 3251 W. 9<sup>th</sup> Str  
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Term Expires: ongoing

Name: Teresa Fisher  
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E-mail: tfisher@dhs.state.ia.us  
Term Expires: ongoing

Name: Chris Sparks  
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E-mail:  
Term Expires: ongoing

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County: Black Hawk

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County: Dubuque  
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Name: Barb Grant  
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Term Expires: ongoing

Name: Bob Brown  
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County: Black Hawk  
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County: Black Hawk

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Term Expires: ongoing

Name: Cheryl Neill  
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Term Expires: ongoing

Name: Dawn Potter  
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Term Expires: ongoing

Name: Judi Gifford  
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Name: Jan Heidemann  
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Name: Jennifer Lightbody  
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Term Expires: ongoing

Name: Cindy Wiles  
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Term Expires: ongoing

Name: Valerie Nehl  
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Term Expires: ongoing

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Term Expires: ongoing

Name: Terry Helinski  
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Term Expires: ongoing

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E-mail: eric-donat@hotmail.com  
Term Expires: ongoing

## Public Hearing

☒ Agency staff have reviewed the Iowa Administrative Code on public hearing requirements and have determined that the updated information provided does not necessitate a public hearing. (No additional information is required.)

OR

☐ Agency staff have reviewed the Iowa Administrative Code on public hearing requirements and have determined that the updated information provided required a public hearing. Public hearing documentation appears below.

[Insert public hearing documentation as instructed in the FY2016-2017 Area Plan on Aging Update Instructions.]

## **Section 5: Area Profile - Staffing / Coverage**

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Table of Organization

Service Coverage by County

Nutrition Services and OAA Providers

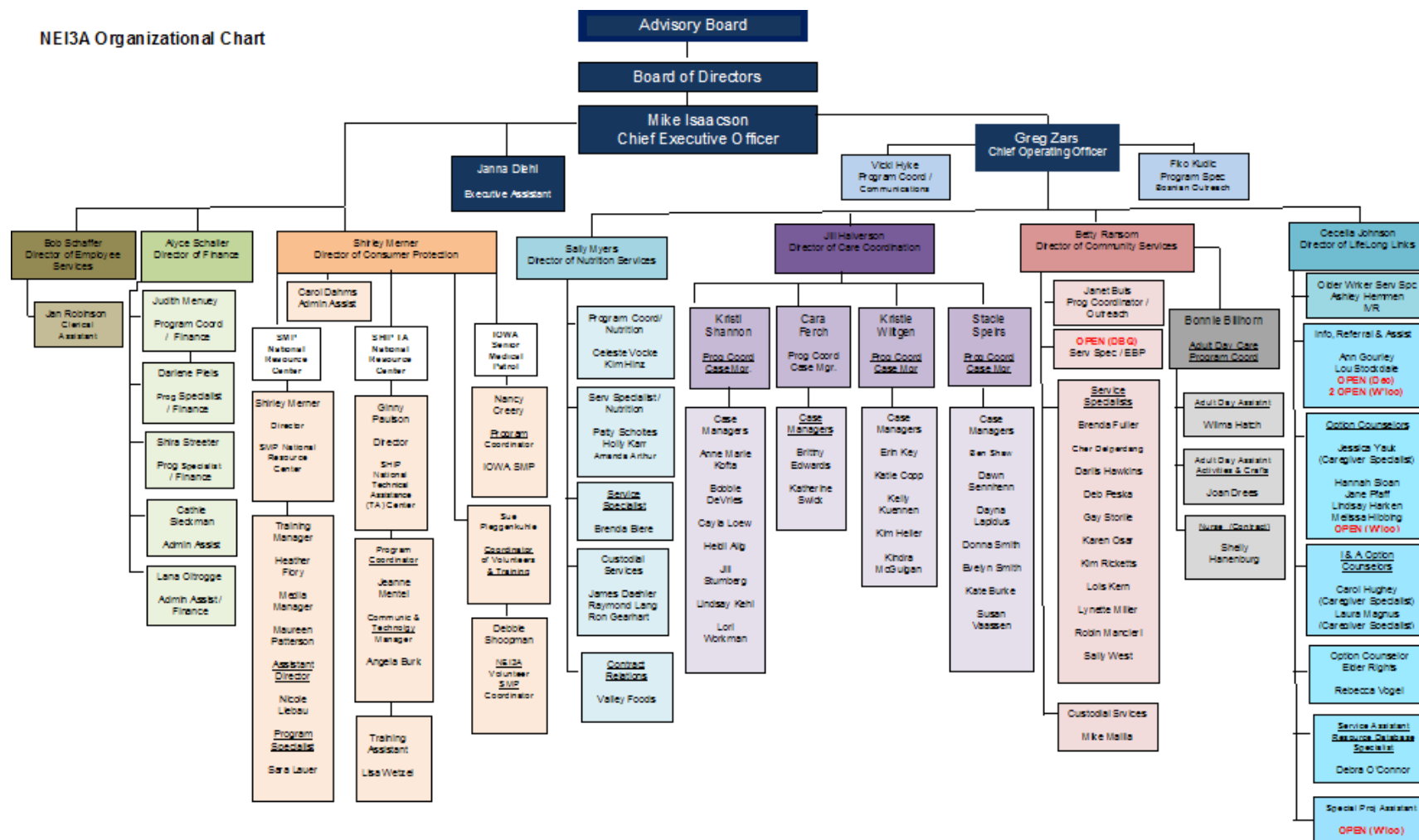
Request for Direct Service Waiver

Service Planning and Data Reporting Performance Measures

## Table of Organization

[Describe here any anticipated staffing issues you may need to address in SFY2017. Please describe the impact of managed care on staff and services offered.]

NEI3A Organizational Chart



03 / 16 / 2016



## OAA Service Coverage by County

<b>Mandatory &amp; Other Services</b>	Allama kee	Black Hawk	Brem er	Bucha nan	Butl er	Clayt on	Chickas aw	Delaw are	Dubuq ue	Fayet te	Grun dy	Hard in
Case Management	X	X	X	X	X	X	X	X	X	X	X	X
Congregate Meals	X	X	X	X	X	X	X	X	X	X	X	X
Health Promotion	X	X	X	X	X	X	X	X	X	X	X	X
Home Delivered Meals	X	X	X	X	X	X	X	X	X	X	X	X
Information & Assistance	X	X	X	X	X	X	X	X	X	X	X	X
Legal Assistance	X	X	X	X	X	X	X	X	X	X	X	X
Nutrition Counseling	X	X	X	X	X	X	X	X	X	X	X	X
Nutrition Education	X	X	X	X	X	X	X	X	X	X	X	X
Options Counseling	X	X	X	X	X	X	X	X	X	X	X	X
<b>Other Service(s)</b>												
Adult Day Care/Adult Day Health		X		X				X	X			
Evidence-Based Health Activities	X	X	X	X	X	X	X	X	X	X	X	X
Outreach	X	X	X	X	X	X	X	X	X	X	X	X
Transportation	X	X	X	X	X	X	X	X	X	X	X	X

<b>Mandatory &amp; Other Services</b>	Howard	Jackson	Marshall	Poweshiek	Tama	Winneshiek
Case Management	X	X	X	X	X	X
Congregate Meals	X	X	X	X	X	X
Health Promotion	X	X	X	X	X	X
Home Delivered Meals	X	X	X	X	X	X
Information & Assistance	X	X	X	X	X	X
Legal Assistance	X	X	X	X	X	X
Nutrition Counseling	X	X	X	X	X	X
Nutrition Education	X	X	X	X	X	X
Options Counseling	X	X	X	X	X	X
<b>Other Service(s)</b>						
Adult Day Care/Adult Day Health		X				
Evidence-Based Health Activities	X	X	X	X	X	X
Outreach	X	X	X	X	X	X
Transportation	X	X	X	X	X	X

Adult Day continues to be a challenge for counties with lower populations due to transportation and cost challenges.

## **Nutrition Services and OAA Providers**

Please confirm that the information detailed below is current in the IAPRS for your agency.

### *Nutrition Services*

Agency staff have reviewed the following Nutrition Services information entered into IAPRS and verify that the information is current as of **3/22/2016**.

Nutrition Services information to be verified for accuracy includes:

- Location: Name, Street Address, City, Zip
- Frequency

### *Contracts with Service Providers of OAA Services*

Agency staff have reviewed the contracted Service Provider information entered into IAPRS and verify that the information is current as of **3/22/2016**.

If the agency is utilizing Purchase of Service providers:

1. Please indicate the number of active agency Purchase of Service providers:53
2. Please list for which services the Purchase of Service providers are being utilized:
  - a. Adult Day care
  - b. Nutrition Counseling
  - c. Personal care
  - d. Respite
  - e. Chore
  - f. Homemaker
  - g. Material Aide – emergency response, assistive devices, home repairs/environmental adaptations

### Direct Service Requests

X The request(s) to provide direct service(s) submitted with the FY2016 – 2017 Area Plan on Aging are **current**. (No additional information is required.)

OR

☐ The agency seeks to provide additional service(s) directly in the planning and service area in FY2017. Submit a completed Request to Provide Direct Service form for each new direct service the agency plans to provide in FY2017.

[illegible]



[illegible]